

# Evelyn Lutterodt

Experienced CA PPM Technical Consultant / Report Developer / Website Designer

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## Summary

An enthusiastic and versatile IT professional. A self-motivated, forward thinker who has the proven ability to work, successfully and using initiative, as an individual or as part of a team. Possesses excellent communication skills and diplomacy with a natural ability to converse well with peers and senior management. With the proven ability to translate the technical detail to functional and business process.

**Specialties:** Solid background with Clarity/CA PPM, JasperSoft Studio, Business Objects, Crystal Reports  
Utilising: Oracle: PL/SQL, SQL Server: T-SQL, SQL, Tomcat, GEL, XML, Java, JavaScript, MS Office: Word/Excel

## Experience

### **WordPress Website Design / Jaspersoft Report Developer / CA PPM Consultant – Lutterodt Limited (Freelance/Contract) Feb 2018 - Present**

Performing short/long term contracts related to CA PPM, Report Development, WordPress Design

Jun 2020 - Website migration and WordPress Design / Hosting and ongoing management

Jan - Apr 2020 | Warehouse Management Software - Projects Reports Designer

Dec 2019 | Athletics Club - Website migration and WordPress Design / Hosting

Nov 2019 | Communications - Bespoke JasperSoft Report Training

May - Jun 2019 | Running Club - Website migration and WordPress Design / administration

July 2018 - Nov 2019 | Warehouse Management Software - JasperSoft Report/Dashboard Development and Training

Feb 2018 - Mar 2018 | UK Govt Dept - JasperSoft Report Development and Training

### **Clarity Developer (Lead) at London Stock Exchange Group July 2016 – January 2018**

Working within the Central PMO (CA PPM) team to provide Clarity development, system administration, technical support, and business analysis for 13.3 and now 15.3 Versions. Main activities include:

- Clarity development to user requirements
- Advanced Clarity administration – User Security, Studio Configuration, End User Support
- Develop, Test and Implement business and system change requests utilising an Agile approach<sup>[1]</sup>
- Design and Build user defined reports using Crystal Reports and JasperSoft Studio utilising SQL Server backend/T-SQL
- Provide solution options to solve user/system/integration problems, where possible using capabilities within Clarity and focusing on Configuration over customization
- Technical troubleshooting and problem management, for end users, client and server side.
- System architecture and technical documentation

### **Implementation Manager at Bitarisk, Cor Financials Group**

December 2015 - July 2016 (8 months)

Working within the Implementation team for Investment Risk Management tools to ensure that firms adhere to their suitability regulatory obligations: Client On boarding, Risk Profiling, Portfolio Construction and Portfolio Monitoring. My main responsibility was ongoing development for reporting using Crystal Reports 2008. Other responsibilities include the delivery of client implementations, updates/fixes to UAT, assisting clients with testing and applying the fixes/enhancements to their production environments and support issues.

### **Solutions Specialist, Clarity at Empowered Networks**

November 2012 - September 2015 (2 years 11 months)

Senior member of the CA Clarity PPM Team responsible for the technical implementations of enterprise Project and Portfolio Management solutions. Implementations include, not limited to, Project and Resource Management, Application Portfolio Management and Reporting. More specifically: -

- Assisting with technical installation/upgrades
- Design/development of Crystal Reports/Business Objects, Portlets, automated processes using Gel scripts
- Design/delivery of training; both classroom and remote/recorded sessions
- Documentation: - training and configuration documentation, quick reference guides.

### **Clarity Consultant (Contract)**

August 2011 - July 2012

Working on CA Clarity customer engagements in the Financial, Investment Banking and Public Sector. Activities included:

- Planned, installed, documented and configured Clarity 12.1 SP1 Application, PMO Accelerator and Business Objects
- Clarity 12.1 SP1 software installation and technical configuration, to Development, Production and UAT environments
- Clarity Configuration migration from Development to Test and Production environments
- Documented and managed configuration changes
- Data Migration: Maintain data integrity using Excel, Oracle/PLSQL and XOG/SOAP, preparation of data and liaison with client Data Manager to ensure accuracy of information
- Portlet Specification and Development, Creation Clarity custom reports using NSQL

### **3rd Line Technical Support Engineer at Omnifone**

November 2010 - July 2011 - Interfacing with Omnifone's major customers dealing with MusicStation/QMusic technical problems and queries - Analysing technical problems that arise; - Interfacing with Software Development and Systems Engineering teams; - Pre-release Functional testing; Manual test execution of test plan, submission of bug and test reports

### **Senior Support Engineer at CA Technologies**

May 2010 - October 2010 Technical and Functional Support for CA Clarity PPM, and supporting products, via web, phone and email Documenting and submission of Bug and Enhancement request to Development and Product Management. Submission and review of Knowledge base documents to assist and enhance customer self-support online

### **Solutions Specialist, Clarity at Empowered Networks**

October 2009 - February 2010 Clarity Consultant at Research in Motion, Waterloo

- Design and Development of Clarity Portlets (SQL based real-time reports)
- Technical and Functional Support, Clarity Application Administration and configuration
- Troubleshooting for any user administration or security issues encountered
- System diagnostics including verifying that job processing has succeeded/failed, investigating why data is/isn't showing on specific portlets and reports
- Participate in the Clarity Operational Review Meetings
- Involvement in requirement gathering sessions, analysing business requirements and suggesting functional and technical capabilities already within Clarity.

### **Professional Services Consultant at CA**

January 2005 - September 2009 Working as part of the CA Clarity Implementation team involved in the software installation, technical and functional configuration and post-sales technical support stages of CA Clarity Project and Portfolio Management software. - Installation and administration of CA Clarity's supporting back end products, such as J2EE Application Server software and database software.

- Involvement in the technical review of clients' environments
- Specification, Design and Development of CA Clarity Portlets (CA Clarity real-time mini reports)
- Mentoring/Knowledge Transfer sessions for clients as well as other members of the team
- Creation of XML Open Gateway import and export scripts
- Developed and delivered tailored technical training, including the CA Clarity Technical Track Customer and Partner training.
- Involvement in some Technical Pre-sales assignments, assisting in the completion of several RFPs, setting up of demo environments (server and clarity configuration)
- August 1997 – November 2003 Previously working as part of the ABT/Niku Implementation team performing assignments:- software installation and upgrades, technical and functional configuration, pre- and post- sales technical support for ABT Repository through to Niku 8 and Clarity 12

### **Education & Certifications**

CA PPM 15.x Proven Implementation Professional

University of Bedfordshire BSc (Hons), Information Systems, HND Business Information Technology

References – Available on Request